

Refund Policy

Last updated: June 10, 2025

This Refund Policy applies to purchases made on PixMod AI, operated by Beparr Technology Private Limited ("we", "us", "our").

1. Eligibility for Refunds

- Refunds are only available if you have not used any of your purchased image credits (i.e., you have not generated a single image using your credits).
 - If you have used even one credit to generate an image, you are not eligible for a refund for that purchase.
 - Refund requests must be made before your subscription plan expires.
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2. Non-Refundable Items and Services

- Any used credits (even partially used) are non-refundable.
 - Subscription fees or purchases where any image has been generated are non-refundable.
 - Refunds are not provided for credits or services that have already been used, partially or in full.
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3. How to Request a Refund

- To request a refund, please email us at Refund@pixmodai.com with your account details and purchase information.
 - Refund requests must be submitted before the end of your plan's validity period.
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4. Refund Processing

- Once your eligibility is confirmed, your refund will be processed within 7 business days to your original payment method.
 - You will receive a confirmation email once your refund has been processed.
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5. Important Notes

- Only full refunds are offered; partial refunds are not available.
- If you have used any credits, you are not eligible for a refund for that purchase.
- We reserve the right to refuse a refund if we detect abuse of our refund policy or violation of our Terms and Conditions.

6. Contact

If you have any questions about our Refund Policy, please contact us at Refund@pixmodai.com or through the support section on our website or app.

Legal Entity:

Beparr Technology Private Limited